# 3rd EDITION STATE OF IT REPORT



For the third edition of our State of IT report, Salesforce surveyed over 4,000 IT decision-makers worldwide to discover:

- Shifting priorities and success metrics in the midst of changing business and customer needs.
- How IT departments are evaluating the role of automation and AI and planning their implementation.
- The state of application development and integration.
- Perspectives on security threats and how to combat them.
- Which tactics IT departments are using to address sustainability, ethics, and diversity concerns.