




St. Johns County Sheriff's Office Boosts Data Protection with Cohesity Backup as a Service

COHESITY CASE STUDY



St. Johns County Sheriff's Office boosts data protection with Cohesity BaaS

INDUSTRY
Public Sector

USE CASE
Backup and Recovery, Backup as a Service

COHESITY SOLUTIONS
CloudProtect, DataProtect delivered as a service

WORKLOADS
Microsoft 365, File servers, SQL databases servers, domain controllers, application servers, and web servers

Key Benefits

- Increased data security with immutability. Same week, read many backups.
- Reduced backup maintenance time by 6x, from 15 hours per month to just 2.5 hours.
- Decreased the time required for restores by 6x, from 30 minutes to 5 minutes.
- Eliminated the need to spend hundreds of thousands of dollars on storage hardware for MS365 user data.

Challenges

St. Johns County Sheriff's Office (SJSO) manages all of the applications and services used by the region's 275,000 residents and over 900 employees, including the local 911 emergency dispatch center and the county jail. "If any of our systems go down, a lot of critical work comes to a halt," said Jake Parham, St. Johns County Sheriff's Office's IT Manager. "Our police force and patrol users have the ability to function in an offline mode, but a lot of our major business applications are not usable if our systems are unavailable."

The Sheriff's Office had been relying on an on-prem Quest Rapid Recovery backup solution for many years. "Our old data protection software performed adequately at first as far as backups were concerned," explained Parham. "We could retrieve and restore data fairly easily, but we were outgrowing that system since it was based on legacy technology."

"Every IT organization works hard to make sure their organization isn't vulnerable to hostile attacks or ransomware, but it's even more important for public service agencies like ours. If our 911 dispatch systems ever go down, people's lives are at stake. Cohesity backups are unchangeable and secure – giving us even more confidence that our data is safe and our citizens can be protected."

– Jake Parham, IT Manager, General Service Division, St. Johns County Sheriff's Office

If 911 goes down, people's lives are at stake. And if valuable user data was compromised in a ransomware attack, that could be devastating to the community. That's why St. John's County Sheriff's Office moved to a modern backup and recovery solution that was not only secure, but simple, cost-efficient, and reduced time required to restore backups. See how the St. John's County Sheriff Office is even more confident that their data is safe and their citizens are protected.