

Voices of the Vanguard: Measuring Software Delivery Through Metrics



In fall 2022, Michael Cote, Senior Technical Staff, VMware Tanzu, led a live webinar discussion with three VMware Tanzu customers to get multiple perspectives on the topic of Measuring Software Delivery Through Metrics. This guide is a recap of the panelists' thoughts, experiences, challenges, Ideas, and advice.

Topics Includes:

- Industry-Leading Metrics: DORA, Flow, Value Stream.
- Tech Debt Metrics.
- The Human Side of Measurement.
- The (im)possible task of measuring customer experience.
- Audience Q&A.