



How Sky Lakes Medical Beat Ransomware



Sky Lakes Medical Center Avoids Paying Ransom, Lowers PACS TCO

COHESITY CASE STUDY

INDUSTRY
Healthcare

USE CASES
Backup and Recovery, Ransomware Recovery, Disaster Recovery, File and Object

COHESITY SOLUTIONS
DataProtect, SnapFiles

SOLUTION PARTNER
Cisco

CHANNEL PARTNER
CDW

Sky Lakes Medical Center is a not-for-profit teaching hospital serving more than 80,000 people in south-central Oregon and northern California. When the Information Services (IS) staff looked to replace aging data center infrastructure, it teamed with CDW to choose a joint solution from strategic partners Cisco and Cohesity for modern, efficient data management. Little did Sky Lakes know that its new reliable and simplified backup and disaster recovery (DR) platform would soon be a cornerstone to its IT security, helping Sky Lakes recover from a ransomware attack while achieving cost-efficient picture archiving and communications system (PACS) file service and giving IT staff more time to focus on other important work.

Challenges

The successful Sky Lakes data center infrastructure (CDW) to Cisco HyperFlex, a hyperconverged compute, storage, and networking system, reduced the costs and operational burdens of three different solutions and vendor contracts for the lean IS team. So as the renewal of Sky Lakes' aging Commvault backup product neared, IS staff was interested in guidance from both CDW and Cisco as it

Key Benefits

- Simplified backup, DR and file services
- Avoided ransomware payments
- Rapid data recovery with no downtime
- Lower PACS system TCO
- Cisco HyperFlex for a unified DR and Cohesity for an archive and long-term security solution

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"We are getting more work done than ever, which I attribute to our talented team, CDW IT orchestration excellence and the very strategic investments we've made in Cisco and Cohesity. There was already 100% consensus among our engineers that the Cohesity-Cisco solution worked reliably, was easy to use, and we were all more productive with it. Now, there's also agreement that Cohesity is the best solution to combat ransomware attacks."

John Gaede, Director of IS, Sky Lakes Medical Center

In October 2020, Sky Lakes Medical was breached by a massive ransomware attack. While this could have been a devastating blow to the organization, Sky Lakes was able to successfully recover all of its servers and applications all without paying a penny of the ransom. Not only did the effort save the healthcare provider money and preserve trust in its systems, but it also helped it treat patients largely without disruption, potentially saving lives. Read this case study to learn how the comprehensive Cisco–Cohesity hyperscale data management solution utilized by Sky Lakes played a key role in greatly mitigating the impact of the attack.