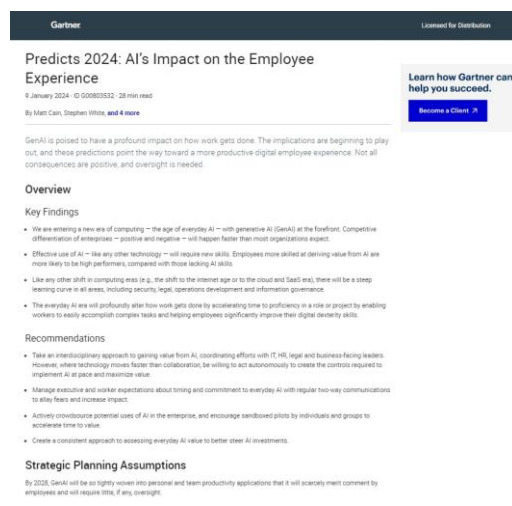


Predicts 2024: Ai's Impact On The Employee Experience

Key Recommendations For Leaders Implementing And Optimizing AI Within Their Workforce



The screenshot shows the top portion of a Gartner report. At the top left is the Gartner logo and 'Gartner' text. To the right, it says 'Licensed by Distribution'. The main title is 'Predicts 2024: AI's Impact on the Employee Experience'. Below the title, it says '© January 2024 · © 00080332 · 28 min read' and 'By Matt Cain, Stephen White, and 4 more'. On the right side, there is a blue button that says 'Learn how Gartner can help you succeed.' and another button below it that says 'Become a Client'. The main content area starts with a paragraph: 'GenAI is poised to have a profound impact on how work gets done. The implications are beginning to play out, and these predictions point the way toward a more productive digital employee experience. Not all consequences are positive, and oversight is needed.' Below this is a section titled 'Overview' with a sub-section 'Key Findings' containing three bullet points. Another section titled 'Recommendations' contains three bullet points. The final section is 'Strategic Planning Assumptions' with a short paragraph.

Gartner report notes that, “92% of employees say they want AI to help them with administrative tasks and to summarize information on a particular topic.”

AI is enabling organizations to assist employees in real time with context-driven insights; automate simple tasks; and analyze and predict outcomes. However, to ensure effective implementation of AI, leaders must establish a clear plan on how AI will be integrated, provide ongoing training and build a rigid ROI to understand value.

Read the latest Gartner report to discover the key impacts of a new age of everyday AI, and how to build a robust AI strategy with a clear path for true operational transformation.

You'll also get insights on:

- How to leverage AI to improve employee efficacy

- Key AI trends and workforce implementation recommendations.
- AI regulations, policies and how to navigate data privacy laws

Gartner, Predicts 2024: AI's Impact on the Employee Experience, Matt Cain, Stephen White, Nicole Greene, Christopher Trueman, Anushree Verma, Suzanne Schwartz, 9 January 2024.

GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.